

PUBLIC CONSULTATION MEETING ON LICENSE & TARIFF ADJUSTMENT

The Water Services Regulatory Board (WASREB) has received applications for water services retail licences and tariff adjustments pursuant to Section 72(1)(b) and (c) of the Water Act, 2016. The proposed tariffs are intended to enable full cost recovery, ensure sustainable service delivery, and support critical investments aimed at improving water services. The applications have been submitted by the following Water Service Providers (WSPs):

1. Kisumu Water & Sanitation Company Limited (KIWASCO)
2. Kirinyaga County Water & Sanitation PLC (KICOWASCO)
3. Rukanga Makutano Water & Sanitation PLC (RUMAWASCO)
4. Takaba Water and Sewerage Company (TAWASCO).

Therefore, in compliance to WASREB principal object under the Water Act 2016 Section 70(1)– **“protection of the interests and rights of consumers in the provision of water services”**, Section 87(1)– **“An application for a licence and tariff shall be subject to public participation”** read together with the provision of Section 139, we hereby notify the public of upcoming consultation meetings. These meetings will provide stakeholders an opportunity to express their views on licensing, service delivery, tariff adjustments and potential service improvements.

Please note that the Water Service Providers shall hold hybrid public consultation meetings (physical and virtual) as outlined below.

Water Service Provider (WSP)	COUNTY	VENUE	DATE AND TIME	TYPE OF APPLICATION
Takaba Water and Sewerage Company (TAWASCO).	Mandera	Shamim Hall, Takaba Town	16 th April 2026 10.00am	License & Tariff Adjustment
Kirinyaga County Water & Sanitation PLC (KICOWASCO)	Kirinyaga	Maya Gardens, Sagana	21 st April 2026 10.00am	Tariff Adjustment
Rukanga Makutano Water & Sanitation PLC (RUMAWASCO)	Kirinyaga	Endalo Camp Site & Hotel, Sagana	22 nd April 2026 10.00am	License & Tariff Adjustment
Kisumu Water & Sanitation Company Limited (KIWASCO)	Kisumu	Tom Mboya Labour College, Main Hall	22 nd April 2026 10.00am	Tariff Adjustment

Important information:

- Each WSP is required to engage with stakeholders in different zones within its service area before the scheduled public consultation and submit a report to the Regulatory Board.
- Participants should be seated by **10.00am**. Personal identification of participants will be required.
- Members of the public in respective areas are invited to make oral and written submissions and ask any questions that may relate to the provision of water services in their areas.
- Details regarding the proposed tariff adjustment, minor investments and performance targets can be accessed at www.wasreb.go.ke.

Written comments on the application can be emailed to WASREB at info@wasreb.go.ke. Hard copies can be submitted to:

**The Chief Executive Officer,
Water Services Regulatory Board,
5th Floor SHA Building, Ngong Road,
P.O Box 41621 -00100,
NAIROBI.**

The closing date for receipt of comments is 30 days after the publication of this notice.