



## THE WATER ACT, 2016

# MOMBASA WATER SUPPLY AND SANITATION COMPANY LIMITED – WATER SERVICE PROVIDER SPECIAL REGULATORY REGIME

Mombasa Water Supply and Sanitation Company (MOWASSCO) is a water service provider (WSP) licensed by the Water Services Regulatory Board (WASREB) to provide water and sewerage services to residents of Mombasa within Mombasa County as delineated in the License.

PURSUANT to powers granted to WASREB under section 101 (1)(a), (c) and 102(1)(2)(3)(a) of the Water Act 2016, and in order to –

- (a) Safeguard the progressive realization of the right to water to the consumers within the service area designated for this WSP within Mombasa County.
- (b) Address poor governance and management malpractices of the water service provider.
- (c) Improve internal control functions and financial management of the water service provider; and
- (d) Improve the sustainability of the water service provider.

The Water Services Regulatory Board notifies the public that Mombasa Water Supply and Sanitation Company shall be under a special regulatory regime for the next six (6) months. During this time, the special regulatory regime measures shall include, but not be limited to-

- (a) The WSP shall submit a weekly income and expenditure report to WASREB.
- (b) The WSP shall submit bank reconciliation statements to WASREB on a monthly basis.
- (c) The WSP shall submit an operation and maintenance report monthly using the reporting template to be issued by WASREB.
- (d) The WSP shall submit Water quality reports on a monthly basis.
- (e) The WSP shall submit a monthly progress report on progress made in addressing issues raised in the WASREB inspection report.
- (f) All board committees, board meetings, or ad hoc board meetings shall be attended by WASREB.

The special regulatory regime herein takes effect from the date of this Notice.

**AG. CHIEF EXECUTIVE OFFICER  
WATER SERVICES REGULATORY BOARD**